

À: darryl burgi <darryl.burgi@bluewin.ch>
De: Bürgi Darryl <Darryl.Buergi@desa-autoglass.ch>

----- Forwarded message -----

From: "**Alessandro Pantaleo**" <info@prusa3d.cz>
Date: Wed, Oct 23, 2019 at 5:42 PM +0200
Subject: Re: [Prusa Research] Message from a customer
To: "Bürgi Darryl" <Darryl.Buergi@desa-autoglass.ch>

Hello Darryl,

Accessing your order, I could not locate your payment for it. Should you have been debited from us in regards to this order, could you please send me your transaction statement, so that my colleagues from the Financial Department can fix the situation as soon as possible?

I await your reply and, in case of any questions in the meantime, feel free to ask.

Kind regards,

—

Alessandro Pantaleo
Customer Support

PRUSA Research

188/7a Partyzánská, 17000, Prague

[+420 222 263 718](tel:+420222263718)

[+421 220 570 305](tel:+421220570305)

Troubleshooting tutorials [here!](#)

Follow us on [twitter](#) and [Facebook!](#)

Check out our [blog!](#)

Please rate our reply ...be generous :-)

  

On October 23, 2019, 11:37 AM GMT+2 info@prusa3d.com wrote:



HI DARRYL BÜRGI,

MESSAGE FROM A CUSTOMER

You have received a new message regarding order with the reference **192348564**.

Customer: Darryl Bürgi (darryl.buergi@desa-autoglass.ch)

I have you pai with credit card
If you want delivery or answer
I make publication

[Prusa Research](#) powered by [PrestaShop™](#)